

























## Trouble Shooting

Observation	Possible Cause/Solution
No image, display is completely dark	- No power supplied. Check power connections.
No image, display is glowing dark grey	- If using wireless module, turn on RX power on bottom of headset. - If using AV in cable, check video source. - Ensure TX is on and camera connections solid
Lots of interference lines (horizontal lines) with 2.4Ghz receiver	- Choose a cleaner channel. - Change to 5.8Ghz AV - Check correct frequency antenna is used
Poor image, dark or not enough contrast	- Adjust display with contrast/brightness button
Lots of interference lines (horizontal lines) when using 5.8Ghz receiver	Check to see if cause is harmonic interference from 2.4Ghz RC controller (turn radio on/off). - Use CH1 on TX/headset (Ch1 not affected by 2.4Ghz) - check correct frequency antenna is used
Head tracker not working (no response or beeping)	- Ensure module pins are aligned correctly into headset socket
Short range	- Ensure correct antenna are installed - Check for other sources of interference - Ensure transmitter has clear LOS to headset. Test in wide open area, away from any obstructions
HDMI doesn't work	- 720x480 not supported by host device. - Incorrect display settings (when connected to computer, make sure output to alternative monitor is selected) - Faulty HDMI cable Before concluding the HDMI is faulty, test with alternative HDMI source and cables
White dots on LCD display	You were careless and left goggles exposed to sun. Sun burnt off LCD color filter.
Lens fogs up	Cooler optical lens are heated by your humid face causing condensation. -Pre warm goggles by wearing on head or storing in warm location - Power anti-fog mini fan on faceplate from headset battery, each time press the button can run 10min long.
Head tracker does not work (can enter menu)	- Radio doesn't support selective trainer function - Settings incorrect - Trainer switch on RC controller not activated - In Pause mode
Head tracker drifts or has excessive error correction (jumpy)	- Operating inside so compass sensor not correct (use outside) - RC radio interfering with compass sensor (keep RC controller antenna away from headset) - Standing near large metal object (such as a car)

## Warranty

The system can be exchanged for a new unit within 7 days for any manufacturing defects if returned in new condition. The video headset will be warranted for repair for 2 years if no signs of excessive use. Buyer will be responsible for shipping costs. If beyond the warranty period we will provide repair services.